This course has been designed to provide you with the necessary skills and tools to prepare and host a regulatory inspection and to facilitate the response and follow-up to the inspection findings.

The course encompasses inspections at sponsor and contract research organisation sites, as well as at the investigator site.

### Benefits include

- A clear understanding of the regulatory inspection process
- Practical experience of preparing for and hosting inspections
- Techniques for interpreting findings and observations and facilitating the preparation of effective responses
- Techniques for facilitating correction, corrective and preventive action arising from inspection findings

## Who should attend

The course is designed for all those who will come into contact with the inspectors during a regulatory inspection and will be particularly useful for those given responsibility for preparing and hosting the inspection and managing the response process following the inspection:

- QA professionals
- Investigators
- Site managers

# Course programme

#### Day 1 Wednesday 12th September

#### 8.50 Registration

#### 9.00 Welcome and Course Objectives

#### 9.15 Basics and Background

- Introduction and background of GCP inspections in the major regions: EU, EMEA, FDA, MHLW, MHRA (and other EU MS)
- How active are the various national inspectorates
- Where do the different regulatory authorities inspect e.g. FDA in US and the rest of the world

#### 10.00 Regulations

Standards the inspections are conducted against i.e. FDA CFRs, EU Directives, National regulations, ICH E6.

#### 10 45 Break

#### 11.00 FDA Preparation for Inspections

#### 11.45 Inspection Support Strategy

- Level of QA support for inspections
- Contract Research Organisation (CRO)/sponsor/ investigator site
- Accountability and responsibility at sponsor, CRO and site

#### 12.30 Lunch

#### 13.15 Workshop Discussion

Brainstorming session on strategies for inspection preparation, including specific challenges that may arise. Delegates are encouraged to raise topics of interest.

#### 13.45 Inspection Preparation (on receipt of notification)

- Convene an inspection team
- Communications within the company
- Defining roles and responsibilities of team members
- Inspection training what does this look like
- Preparation and submission of requested documents
- Select studies 'ripe' for the inspection and likely sites
- Select stadies Tipe for the hispection and tike
- Logistics book rooms, photocopier, etc.
- Communication with potential sites and support in preparation

#### 14.45 Break

# 15.00 Inspection Conduct (during the inspection)

Sponsor/CRO

- Arrival preparing security and reception personnel
- Document management/logging/control/copying
- Document review
- Dealing with multiple inspectors
- Check agenda, document request for the next day
- End of day summary from the inspectors
- Challenging findings and obtaining clarification
- End of day summary to company management

#### Site

- Document review
- Staff interviews
- Tour of facilities
- End of day summary from inspectors
- De-briefing of site staff

# Pharmacy16.00 Interview Techniques

Presentation on interview techniques.

#### .45 Panel Discussion, Review of the Day and Wrap-up

#### 17.30 Close of day

#### Day 2 Thursday 13th September

#### 9.00 Interview Practice Workshop

Role-play, small groups (4 or 5 – inspector, interviewee, scribe, QA) – sponsor/CRO and investigator sites.

#### 10.15 Inspection Close-out Meeting

Determine up-front who should attend, who should document the observations, strategy for requesting clarifications.

# 10.45 Corrective and Preventive Action (CAPA) Developments and Lessons Learnt

Convene task force to do this following the exit meeting.

#### 11.15 Break

#### 11.30 Inspection Report

- Receipt of report
- Communication
- Examples of findings
- Definitions of severity used by inspectorates
- Consequences of inspections findings especially if critical

#### 12.15 Formulation of Responses

- How to respond
- Formulating responses examples of good/bad
- What to do if you disagree with an observation
- Managing inspectors' expectations

#### 13.00 Lunch

#### 13.45 Response Exercise

#### 14.15 Sustained Inspection Readiness

- Quality management system
- Documented inspection process
- inspection training
- Organisational documents
- Contracts and agreements
- Inspection and audit findings
- Quality awareness and GCP training

#### 15.00 Breal

#### 15.15 Inspection Close-out, Follow-up of CAPA

#### 15.45 Course Review and Follow-up

#### 16.00 Close of course

#### Venue

#### ITC Grand Central Hotel, Parel, Mumbai, India

#### Date

#### 12th-13th September 2012

#### Course tutors

#### Bruce Seymour-Taylor

Director, Seymour-Taylor Consulting Ltd (Course Principal)

#### Solomon Yimam

Assistant Country Director, FDA India Office - Clinical Research

#### Shehnaz Vakharia

Principal Consultant, Theraverity

#### Course fees

Association INR 33,000\* Members

#### Non Members INR 40,300\*

(All course fees are in Indian Rupees).

\*Plus Service Tax 12 36%

#### Venue

ITC Grand Central Hotel, Parel, Mumbai, India

#### Date

12th-13th September 2012

#### Please send to

#### **Blackarrow Conferences**

#1, Ground Floor, Pelikan Apartment Next to Gulmohar Garden Yari Road Andheri West Mumbai – 400 061

Phone: +91-22-6534 6154 Email:

barqa@blackarrow-conferences.com

#### Information

This course is being run by Blackarrow Conferences

This booking form is a tax invoice for service tax purposes when a payment is made. Please retain a copy for reimbursement purposes.

No refunds or cancellations will be processed within 2 weeks of the event.

Cancellations must be in writing and will incur a 10% administration fee.

Substitutes are allowed at no cost.

# l Delegate details

Please complete clearly with your booking and payment details and mail to reserve your place on the course.

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Last Name	

Position
Organisation

Address	=

Postcode

Country	

Telephone

Email

### Special Requirements (diet etc.)

The above contact details will be used in the course delegate handbook unless you tick this box

Brief outline of the nature of your work and your experience relevant to this course.

Where did you hear about this course/BARQA (please be specific)?

# 2 Course booking details

C3507 12-13th September 2012		
	Member	Non member
Course Fees	INR 33,000*	INR 40,300*
	TOTAL FEES I	NR
*Plus Service Tax 12.36%		

# 3 Payment details

#### Cheque

I/we enclose a cheque for INR\_\_\_\_\_\_ in favour of Blackarrow Conferences and this should be couriered to the Blackarrow Conferences address opposite.

#### **Bank Transfer**

Bank: ICICI bank, Versova Branch, Mumbai Account Name: Blackarrow Conferences Account Number: 041205000449 IFSC: ICIC0000412

# Signature

#### Date

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